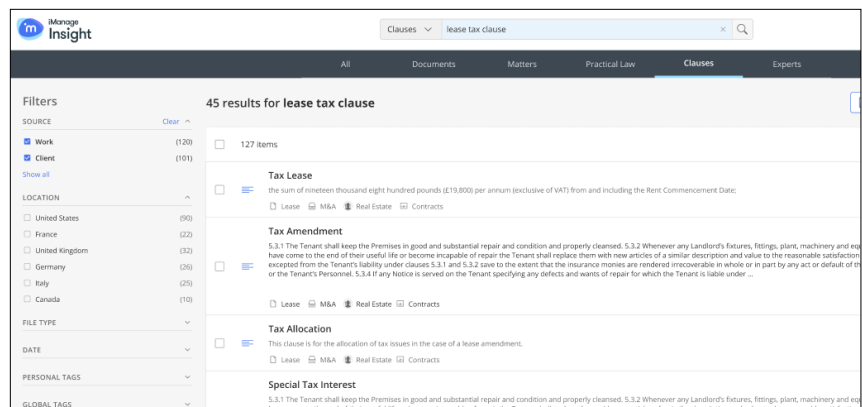


Knowledge Unlocked: 7 New Ways to Search

KEY BENEFITS

- **Knowledge Graph™** – visualize and explore relationships between content, concepts and people to uncover hidden experts, similar matters and best practice content
- **Flexible display templates** – tailor the user search experience to align with corporate guidelines using the template functionality
- **Knowledge Profiles** – transform the content in Work into searchable knowledge topics with pre-configured out of the box folder and metadata templates
- **Customizable ranking algorithm** – supports modification of algorithm rankings to optimize results based on requirements
- **Extensible Connectors** – connect to external systems using Pipeline, a data connectivity layer that makes it easy to connect to multiple disparate systems and data repositories
- **Tailored Relevancy & Boosting** – relevancy and boosting can be adjusted to suit your needs
- **Security & Ethical Wall Integration** – designed and tested to perform and scale in even the most complex of security environments

Knowledge Unlocked, powered by the RAVN Knowledge Graph™, integrates with iManage Work & provides 7 new ways to search across Work and external systems. Knowledge Unlocked adds machine learning to the iManage platform and enables users to go beyond simple full text searching to discover new content and insights, identify similar matters or motions, highlight relevant content and provide updated intelligence on legal principles while respecting security, confidentiality and privileged access that is so important to the industry. Knowledge Unlocked provides the foundation for knowledge sharing and re-use across the enterprise ensuring teams advance their own knowledge to provide higher quality responses, leverage expertise in every answer, focus on high quality legal analysis and make informed decisions that ultimately provide high quality service.



The iManage Knowledge Unlocked user interface makes it easy to find information with dedicated search tabs and rich faceting for further refinement

Re-inventing the wheel is costly for the business. Knowledge Unlocked, powered by the RAVN Knowledge Graph™, is designed to enable reuse and leverage the collective knowledge so teams can make informed decisions and provide high quality service consistently and effectively. Knowledge Unlocked delivers on this ability and provides **7 new ways to search:**

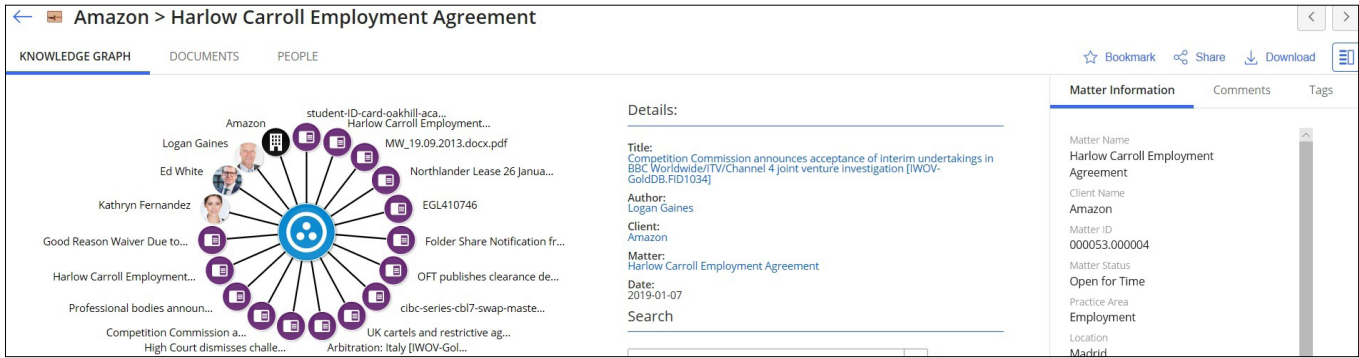


1. Search & Find

Leverage collective knowledge, drive reuse and uncover insights with Knowledge Search that facilitates sharing and makes it easy to find information. Enables rich search with features such as personalised search with the ability to control relevancy of results, dynamic search that provides relevant, contextual results as the user is entering text, preview keyword highlighting and heatmaps for further interrogation.

Knowledge Unlocked

7 new ways to search for what you need to get the job done.



Knowledge Graph™ analyzes underlying connections between people and content to identify experts within the organization



2. Expert Locator

Identify Experts and make connections between experts and related documents using machine learning to analyse content and activities in Work 10. With the Knowledge Graph™ quickly uncover additional connections and insights and connect matters to billed time or biographical data integrating with external systems, such as an AD or ERP.



3. Matter Locator

Discover similar matter to the one you are working on and reuse the relevant content from that matter whether that is contracts, billing profiles or experts who worked on that matter. Documents are ranked by relevance based on the knowledge search ensuring most relevant items are presented at the top. Supports an admin dashboard to adjust relevancy parameters or change default view.



4. Knowledge Locator

Assemble a collection of best practices that enable attorneys of all types to find recommended content including draft templates, process documents, checklists, examples of motions or up to date legal principles. Enables attorneys drafting documents to use, find and reference a firm's best practice.



5. Clause Locator

Build a customised search experience that makes it easy for users to search and identify best practice clauses during the drafting process. Enables access to unlimited and hierarchical facets and filters that users can use to drill deeper into the clause bank driving consistency and high quality.



6. Deal Locator

Build a customised search experience that makes it easy for users to search for and across your deal documents, binders, closing books or bibles. Enables visibility to business metrics as it relates to matter and clients. Creates a deal library in Work by tagging documents in a knowledge folder.



7. Recommendations*

Quickly find relevant and contextual information based on the workspaces you have access to, the people you work with and what you search for making it easy to stay current with what is happening across your teams and access the content that can help you get your job done faster.

**available for beta testing*

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About iManage™

iManage transforms how professionals get work done by combining artificial intelligence, security, and risk mitigation with market-leading document and email management. iManage automates routine cognitive tasks, provides powerful insights and streamlines how professionals work, while maintaining the highest level of security and governance over critical client and corporate data. Over one million professionals at over 3,000 organizations in over 65 countries – including more than 2,000 law firms and 500 corporate legal departments – rely on iManage to deliver great client work – securely.

