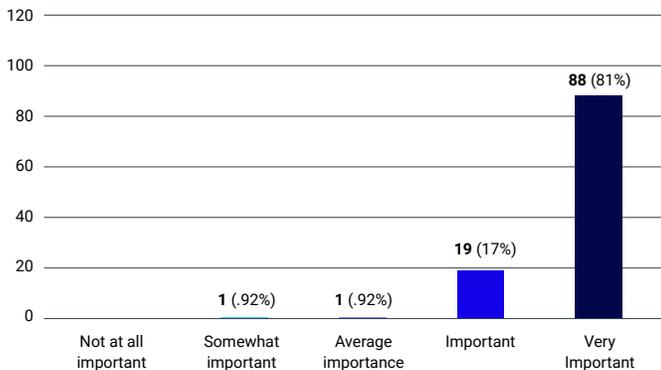


# SURVEY RESULTS: STATE OF LEGAL OPERATIONS AND MODERN TECHNOLOGY TRENDS 2023

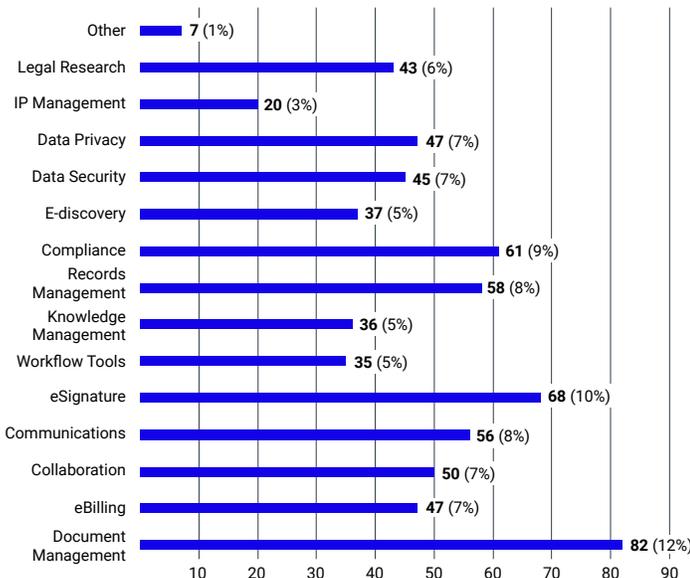
Corporate Counsel Business Journal (CCBJ) and iManage surveyed legal ops professionals across a range of companies to gain a holistic view of workplace challenges, and learn how implementing the right technology has helped them solve them.

**Here are the full survey results.**

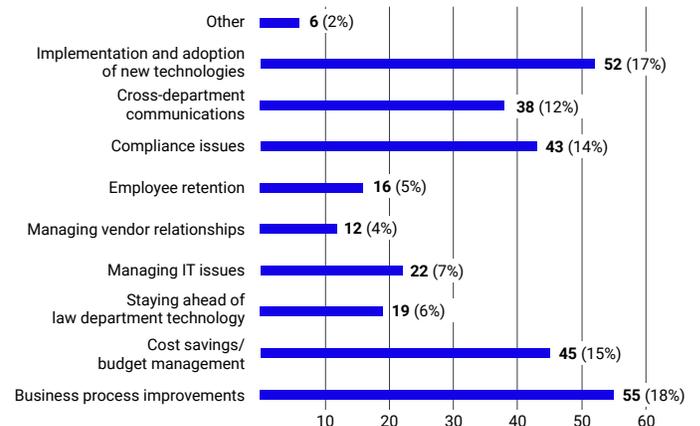
**Q1: How important is it for the legal department to protect the security of documents and communications?**



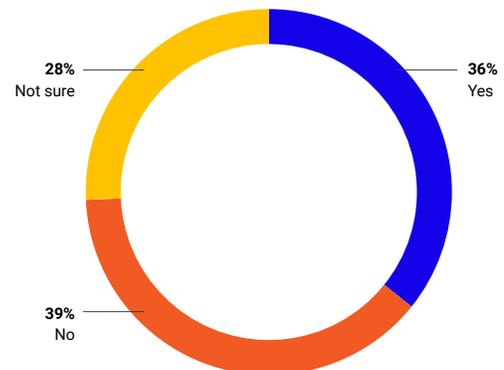
**Q2: What technology areas do you work with?**  
(Please select all that apply.)



**Q3: What are the top 3 challenges you face in your role?** (Please select 3.)

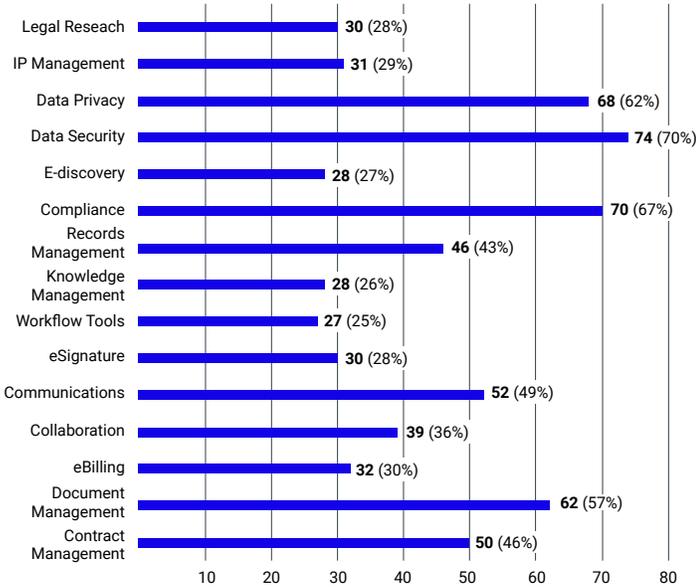


**Q4: Do you feel you have the right technology in place to help with all of these challenges?**

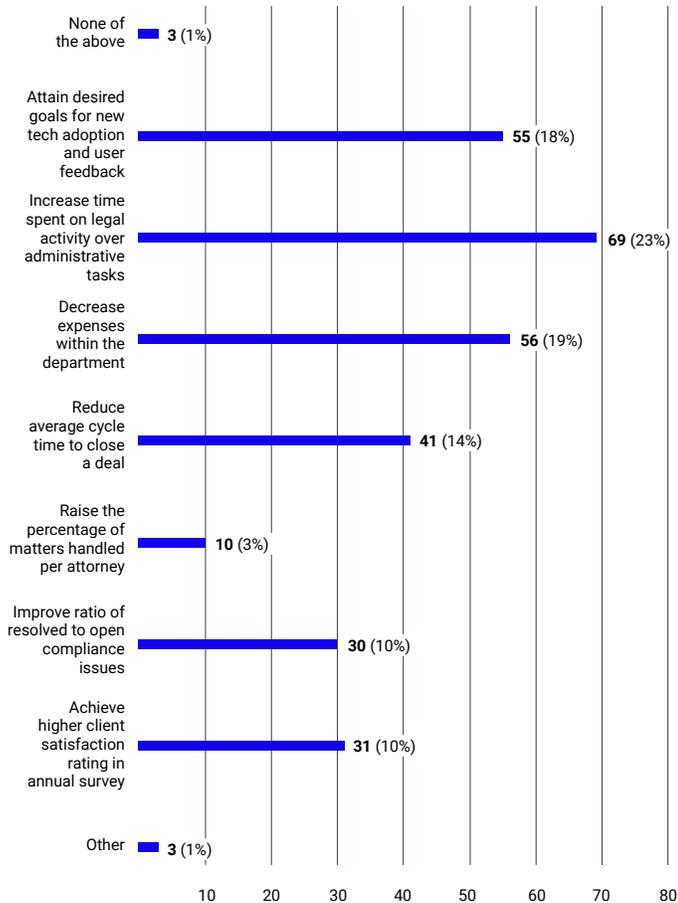


**Q5: Please rate the importance of the following technology in the legal department's day-to-day work with 5 being Extremely Important and 1 being Not Important at all.**

**Extremely Important**



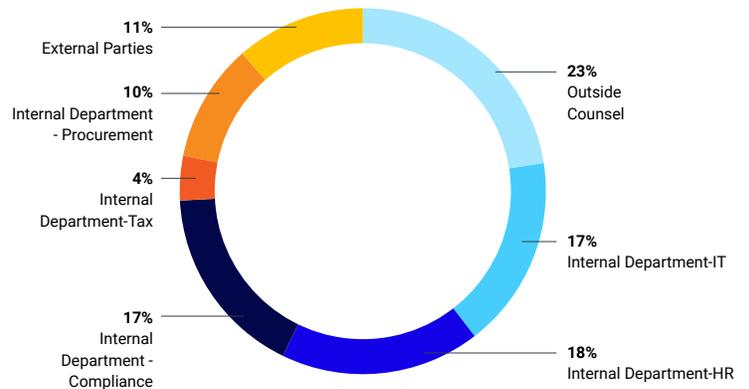
**Q6: What do you consider your top 3 Key Performance Indicators? (Please select 3.)**



**Q7: What are your biggest goals for 2023? (Top 5 responses)**

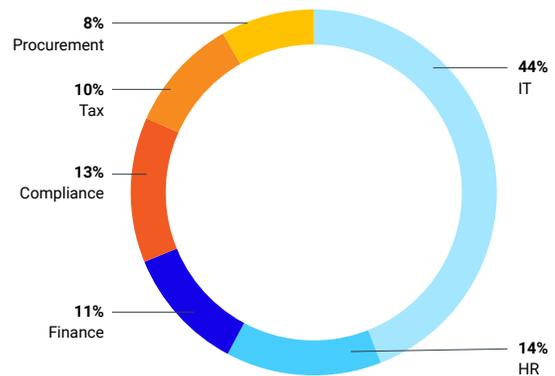
1. Streamlined Processes
2. Reduce administrative tasks
3. Recruiting and retaining top talent
4. User compliance
5. Meeting key department metrics

**Q8: Which departments or stakeholders does the legal department collaborate with most often? (Please select all that apply.)**

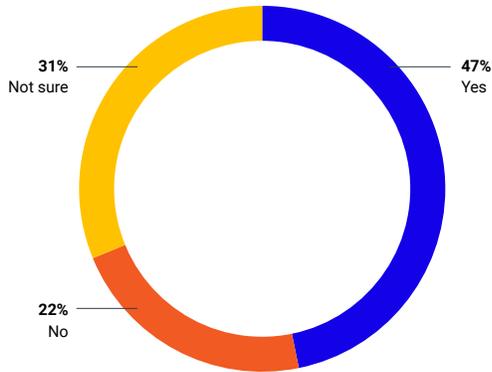


**Q9: In terms of your relationship and collaboration with other departments, please rank the following departments from 1-6, with 1 being the hardest to work with and 6 being the easiest to work with.**

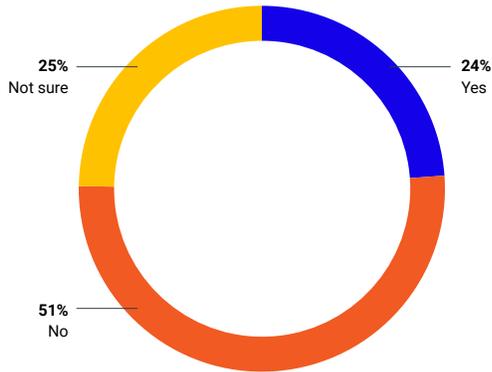
**Hardest**



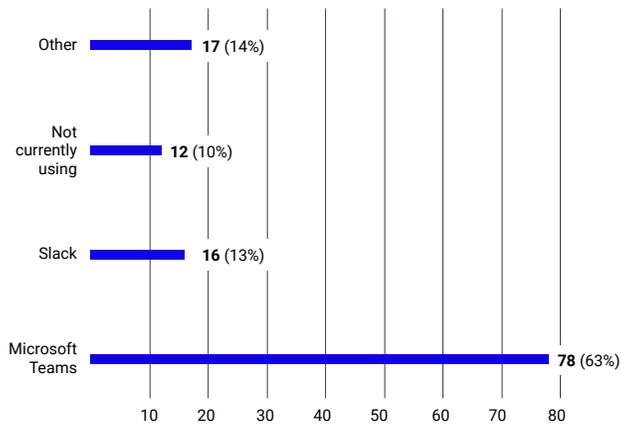
**Q10: Do you feel you have the right technology in place to help with all of these challenges?**



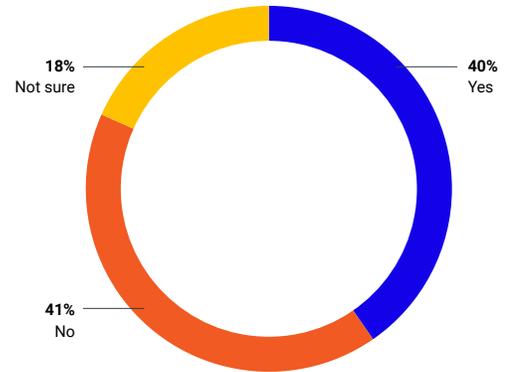
**Q11: Do you have a formalized strategy for rolling out legal technology?**



**Q12: Which real-time messaging technology does your company currently use?**  
(Please select all that apply.)



**Q13: Do you have formalized rules for governing these messages?**



**Q14: What are your primary responsibilities?**  
(Please select all that apply.)

