

HARNESS KNOWLEDGE, EMPOWER TEAMS

Key Benefits

End Users

- Find specific content faster and more accurately
- Leverage collective knowledge, best practices, checklists, and templates
- Deliver higher quality work faster, and with less administrative effort

Knowledge Owners

- Manage Knowledge resources efficiently and at scale
- Customize and configure the KM solution to your specific requirements, with less IT support
- Allow consistent delivery of knowledge assets for access by end users

Business

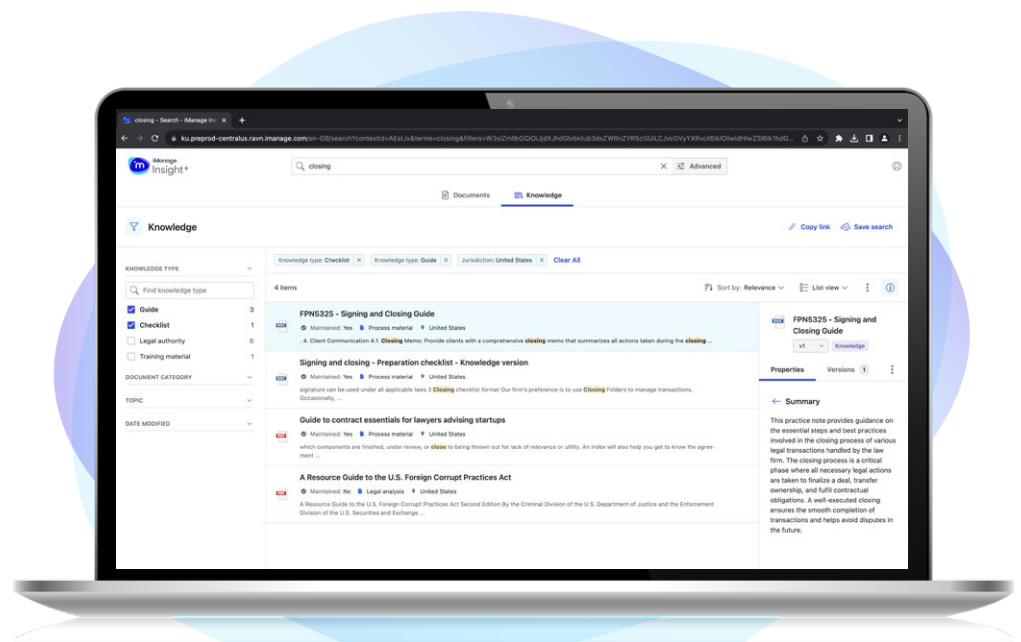
- Collect and leverage institutional knowledge to improve service delivery
- Increase agility and lower cost of knowledge resource management
- Maximize existing investment in the iManage platform
- Prepare the firm for AI and the future of knowledge work

Every leader knows a business must keep innovating and driving efficiencies to keep the business competitive, growing, or both. For organizations built on leveraging knowledge, such as law firms or consulting firms, their workers can lose significant time simply searching for the right answers or experts if there isn't infrastructure to curate and socialize the best knowledge work product at a firm. As a result, quality and efficiency of service delivery can suffer and negatively affect client experiences over time.

Today, many firms use traditional document management system and retrieval search to fill this gap, but these weren't built to provide research capabilities or high-complexity context around a document. Others use expensive, complex, and time-consuming solutions which aren't frequently updated. For firm leaders and knowledge managers, these are sub-optimal solutions.

Overview

iManage Insight+ is a knowledge search and management solution, native to the iManage Cloud ecosystem. Insight+ helps knowledge workers deliver quality work faster and more effectively. With Insight+, knowledge teams have the power to grant their users frictionless access to curated institutional knowledge like best practices, templates, and examples – all while ensuring that the right permissions and other critical compliance and IT considerations are observed.



Empower knowledge workers to discover examples of the firm's best work and guide them to the knowledge they need.

With configuration, curation, and discovery search capabilities for a knowledge library; Insight+ provides a robust toolset for knowledge administrators to help associates help themselves. Insight+ does so by combining self-service configurability and management via iManage Control Center. This lets



knowledge administrators configure hundreds of metadata fields and taxonomies for documents, automations with Power Automate, and the discovery search interface for end users. By choosing iManage Insight+, an organization can maximize their existing investment in the iManage Cloud while minimizing overall technical complexity and inheriting security, configurability, and centralized data architecture.

Key Features

Configuration

Insight+ gives IT and administrators full control over their knowledge library via iManage Control Center – *without extensive technical implementation*. This lets them independently set up, customize, and maintain a knowledge publishing process; as well as deploy system changes and updates at 5x faster speeds than existing solutions. From a metadata standpoint, Insight+ supports over 100 more fields than iManage Work 10, including new taxonomies, multi-values, large text, lookups, and more.

Curation

With Insight+, knowledge contributors follow the publishing process their leaders define. As a first step, end users and contributors can recommend knowledge assets directly from the iManage Work 10 web app interface via customizable Microsoft Power Automate forms. The administrators can then queue submitted assets for the knowledge library, share statuses, enrich metadata, send for review, publish, and archive as needed.

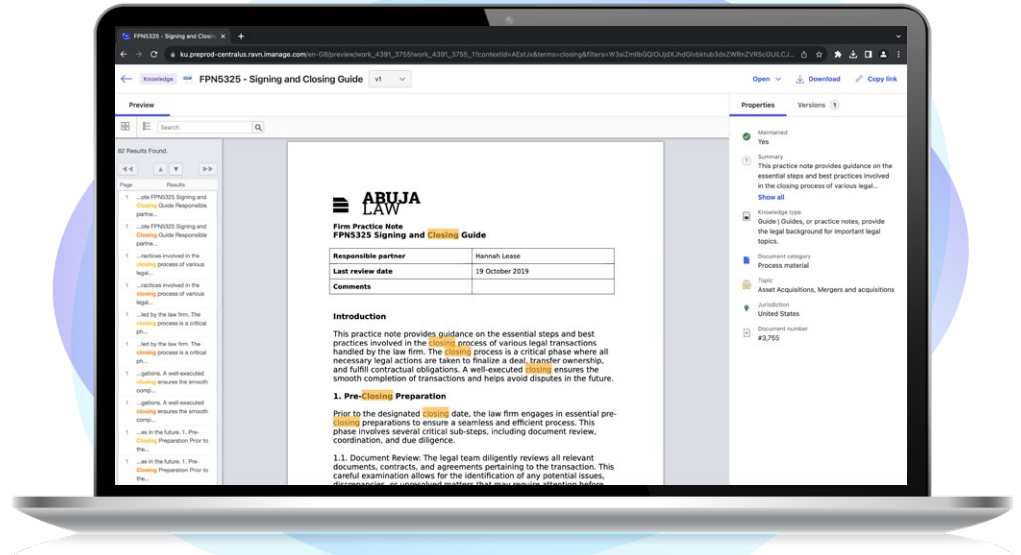
Findability

Insight+ makes it easier than ever for end users to discover collective firm knowledge they may have never seen or used before, such as best practices, templates, examples, or other assets. The end user interface is determined by the knowledge administrator – including page layouts, graphics, filterable metadata and taxonomies, and adjustable search relevancy settings. As a result, end users get an experience unparalleled by other knowledge search and management tools today, with search results at cloud speeds. And because certain organizations have specific questions, Insight+ will expand to include more search experiences to allow end users to dial in on specific facets of knowledge across an organization.

Building for the Future

Thanks to the iManage cloud architecture and APIs, iManage will introduce additional Locators to associate other sources of critical information with the iManage Cloud, driving value for our clients and users. These will include:

- **Expert Locator**, to identify individuals with tacit knowledge not reflected in the knowledge library
- **Matter Locator**, to display contracts, billing profiles, or contacts associated by matter
- **Deal Locator**, to search through closed deals, closing books, or binders (such as with iManage Closing Folders)



With more than 100 fields for facets, iManage Insight+ users can see more useful context and detail of documents than with solely the DMS.

Focused search experiences for specific discovery

Insight+ includes two distinct search experiences, or Locators, upon initial release: Search & Find and Knowledge Locator. Search & Find offers powerful and customized search functionality to enable users to pinpoint documents based on highly specific criteria. Knowledge Locator narrows a search to specific assets curated by knowledge administrators, including the best practices content, artifacts, and templates that constitute institutional firm knowledge.

Optimal preparation for AI

Generative AI and other AI technologies benefit from access to high-quality data. Good data sets that are curated, enriched, and cleansed of PII or confidential information are foundational to leveraging these AI technologies in ways that are more relevant and responsible. Insight+ delivers effective tools for curating good data sets with robust content security and governance, extended metadata fields, and relevant context – readying a firm for the future of knowledge work.



To learn more, contact your
iManage Account Executive today.

About iManage™

Dedicated to Making Knowledge Work™, iManage provides an intelligent, cloud-native, secure knowledge work platform that enables organizations to uncover and activate the knowledge that exists inside their business content and communications. Advanced AI and powerful document and email management create connections across data, systems, and people while leveraging the context of content to fuel deep insights, business decisions, and collaboration. Underpinned by best-of-breed security workflows and governance, iManage has become the industry standard – continually innovating to solve complex professional challenges and enabling better business outcomes for more than a million professionals across 80+ countries.