



iManage

Making knowledge work

iManage Work 10

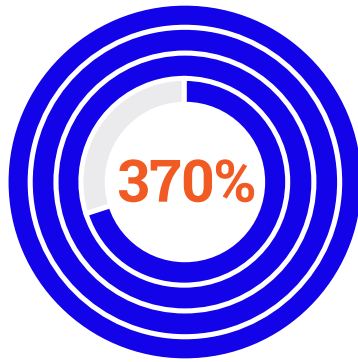
**The clear choice for
the next generation**



Increasing competition in today's business environment remains a challenge for organizations that face global trends including economic uncertainty, rising expectations, growing acceptance of cloud technology, and a talent crisis that seems likely to eclipse all other issues in the coming year. Traditional knowledge professionals are adopting leaner processes to stay in the game.



Return on investment with iManage



Economic uncertainty

Inflation pressures, geopolitical instability, and increasing natural disasters due to global warming have all contributed to and continue to drive up the cost of doing business.

Proven business value

iManage Work 10 is an intelligent email and document management system that transforms the information in business content and communications into knowledge.

iManage commissioned Forrester Consulting to conduct a study on iManage customers to measure the return on investment from deploying iManage Work. Through their aggregated responses, Forrester's results clearly identified and quantified the business value that iManage delivers for end users and their organizations.

These outcomes demonstrate how a modern approach to email and document management helps organizations meet profitability challenges as well as talent retention and productivity goals.

About iManage™

iManage is dedicated to Making Knowledge Work™. Our cloud-native platform is at the center of the knowledge economy, enabling every organization to work more productively, collaboratively, and securely. Built on more than 20 years of industry experience, iManage helps leading organizations manage documents and emails more efficiently, protect vital information assets, and leverage knowledge to drive better business outcomes. As your strategic business partner, we employ our award-winning AI-enabled technology, an extensive partner ecosystem, and a customer-centric approach to provide support and guidance you can trust to make knowledge work for you. iManage is relied on by more than one million professionals at 4,000 organizations around the world.



<6 months

Investment payback



240 hours

Hours saved annually by each user



\$477,500

Value of cost avoidance from retiring the legacy document management solution



\$3.8M

End-user productivity improvement from faster search and upload

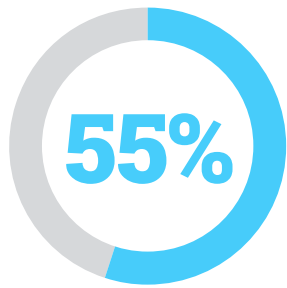


\$67,000

Value of IT productivity improvement from simplified secure external document exchange

[READ THE REPORT >](#)





report **human error** as the leading cause of cloud data breaches



of the organizations that fail to control public cloud use will inappropriately share sensitive data – **Gartner**



5X

Cloud generates five times the value of simple reductions in IT costs by **enabling businesses to innovate**

Cloud technologies

Security concerns often lead organizations to delay migration of data to the cloud, but widespread use of cloud-based applications is a reality for all. Regardless of your cloud posture, the safest way forward is with policies that govern access and technologies that anticipate and address security vulnerabilities.

Security, reliability, performance

With iManage Work 10 in the Cloud, knowledge workers can collaborate and be productive anywhere, on any device, safely and securely. iManage Cloud delivers security, reliability, and agile performance while reducing cost and complexity.

- Comprehensive cloud security built on Zero Touch and Zero Trust architecture affords the strongest possible protection of your vital information.
- Services are highly scalable and extensible to match your business requirements for greater agility.
- The cost and complexity of managing on-premises systems is greatly reduced in the cloud.
- Work 10 is engineered to deliver a better, faster, user experience in the iManage Cloud.

We know how valuable your data is to the success of your business. Our teams are dedicated to ensuring that the work you entrust to the iManage Cloud remains safe, secure, and accessible to the people who need it.

How iManage helps you make knowledge work

iManage is dedicated to making knowledge work by enabling organizations to uncover and activate the knowledge that exists inside their business content and communications.

We're committed to helping you and your business make knowledge work in four core ways:



Create

Find and create value inside your organization and activate your expertise.



Collaborate

Connect and share safely anywhere and eliminate friction to make faster, better decisions.



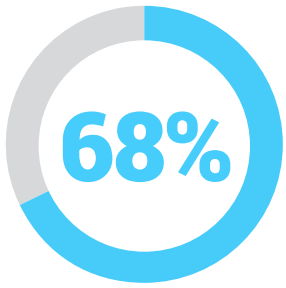
Protect

Manage and protect the IP under your care by embedding governance security into your workflows.

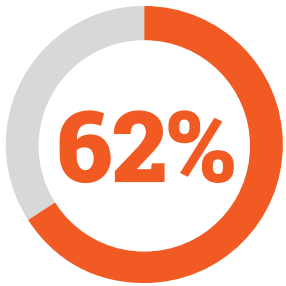


Innovate

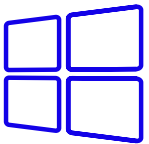
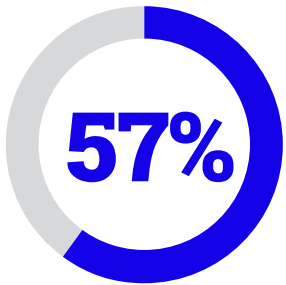
Innovate with confidence in our ecosystem of partners and integrations.



workers in a recent **Microsoft survey** lack sufficient uninterrupted time to focus on core activities during the workday



spend too much time searching for information



of the average employee's time is spent communicating (in meetings, email, and chat) across Microsoft 365 apps

New expectations

To satisfy increasing expectations in this new business landscape, organizations must reduce time required to complete tasks so that knowledge professionals can spend that time on **activities that add value**. The document, email, and collaboration capabilities required to make operations more efficient extend well beyond what worked in the past.

Better business outcomes

iManage Work 10 helps you activate knowledge and expertise to bring greater value to work.

- Highly accessible technology with built-in version control and intuitive content upload facilitates the secure handling of sensitive and high-value content.
- Intelligent search surfaces the information users need, making content sharing and collaboration easy and secure.
- Policy-based rules for access management protect knowledge professionals and their teams while keeping an audit trail for every document in the system.
- Enhanced security and productivity means people can deliver higher value work product.

Organizations that face today's challenges by investing in technologies that enhance productivity and promote value will reap the ongoing competitive benefits that this unique opportunity provides.

iMANAGE WORK: A TRUSTED PLATFORM

1m+

active users worldwide

240

hours saved per user searching for documents

78%

of Global 100 law firms use iManage

37%

of the Fortune 100 use iManage



is the predicted **global human talent shortage** by 2030



77% of workers feel ready to adapt to **new ways of working**

67% say the opportunity to upskill influences their decision to switch employers

The talent crisis

Growing competition for talent is raising the stakes of hiring and retaining employees. How organizations respond may determine their ability to end the year as profitably as it began.

The technology opportunity

iManage Work 10 enables organizations to address the challenge of hiring and retaining talent by providing a more modern, higher-quality work experience.

- The intuitive interface has built-in security so employees work efficiently while remaining secure.
- A matter-or project-centric experience with access to content from anywhere in the world ensures employees have visibility to all the information required to make effective decisions.
- Intelligent search gives both new and seasoned professionals fast, easy access to the knowledge and information they need.
- Seamless integration with email and Teams empowers employees to work and collaborate securely and effectively within document management.
- Intelligent folder structure and automated email filing reduces daily tasks to help meet increased demand amidst a labor shortage.
- Access across devices with easy mobility enhances the ability to hire and retain talent in a tight employment market.



“It’s not just about speed with iManage – the quality of the searches is so much better, guiding lawyers to a broader range of relevant documents and helping them to seek advice from the right people across the firm.”

David Boulds, Head of IT Solutions at Bryan Cave Leighton Paisner (BCLP)

“We realized we had been spending 14 percent of our time just filing and looking for things – 2,400 personnel hours a month. With iManage, we reduced that by 75 percent.”

Colin Gin, Asst. General Counsel, Asian Development Bank (ADB)

“We have won back a lot of time with iManage. Having everything central and automated has made our operations both more efficient and secure. iManage came out on top in our evaluation and we have never looked back.”

Tim Moonens, IT Director, ParticipatieMaatschappij Vlaanderen SA (PmV)

Invigorate your business productivity and profitability

Uncover and activate your business knowledge. Built for you, the iManage knowledge work platform brings powerful AI-enabled automation, intelligent search, robust governance, and greater transparency to your document and email management. Transform the information in your business content and communications into collective intelligence you can act on.

Beat the trends

Stay at the top of your game, with:

- Peerless cloud-enhanced business agility
- Tight integration with the tools you use every day
- Built-in AI to accelerate knowledge work
- Robust productivity and risk mitigation
- Comprehensive data security protections
- Seamless collaboration and integrations

Knowledge professionals deliver better business outcomes in better time with iManage Work 10.



If you don't get the foundation right, it's like building on sand. BT needed a foundation solution that let them entertain advanced capabilities, that could sit within the cloud cohesively, and that met their compliance standards. This is where iManage Work 10 stepped in – it was the perfect match in terms of capabilities."



DAVID GRIFFIN, Head of Legal Technology, British Telecommunications (BT)

Trusted by...



C L I F F O R D
C H A N C E



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