iManage Work 10

Empowering your team to deliver results

iManage Work 10 delivers a modern work experience

Hear from our customers

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Ultimately, iManage enhances our value proposition to clients and makes us more competitive.

KENNETH JONES, Chief Technologist, Tanenbaum Keale LLP

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iManage is the leading document management system on the market. It is trusted by the world's biggest law firms and provides a secure, low-maintenance cloud solution that allows us to focus on better serving our clients.

JASON WINTON, Partner, Thirsk Winton

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When a matter arrives at Webber Wentzel, we don't depend on a partner to know that somebody has the capability. We take a data-driven approach to… see our lawyers' academic knowledge and their behavior in iManage Work, create a skill map of the individual, and then match that to the matter or outcome that the client wants.

WARREN HERO, CIO, Webber Wentzel

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Key business drivers

Share and leverage internal knowledge	Support mobility for increased productivity	Provide users with a modern experience that drives adoption	Enhance client service and be more competitive

Built to empower

Empower end users with smart features that drive productivity. iManage Work 10 includes dozens of new capabilities to streamline work and delight users.

Powerful email search with a smart preview function supports the large volume of documents legal professionals require.

Automatic send and file with a flexible folder structure ensure teams optimize best practices.

Explicit version control with the ability to recover previous edits or deleted files.

360 matter file provides a single comprehensive view of information for a specific client, matter, or project, regardless of where the content is saved, around the world.*

Read how **Honsa Rodd Landry, MHA Tait Walker** and **McCarthy Tetrault** leverage iManage Work 10 features to streamline everyday activities.

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The 'smart preview' function in iManage Work 10 is really neat. We can preview a huge document in seconds. And if we're comparing two documents, Work 10 will open to the same page of a document's previous version automatically. When we compare documents, the document timelines are great for understanding how a document has evolved to its current point and for quickly seeing whether a document has been edited by someone since the last time you touched it. All of those features are really helpful to us.

KRISTY RODD, Partner, Honsa Rodd Landry

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Professionals at MHA Tait Walker find the 'file and view' feature exceptionally useful. They are able to scroll down the search results and click on individual documents to preview and help identify the files they are looking for.

SIMON BROWN, IT Partner, MHA Tait Walker

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Documents and email are at the core of everything we do. Users don't have to stop and think about where to file or find something anymore. It sounds small, but multiplied by hundreds of emails a day, that's huge.

MATTHEW PETERS, National Innovation Lead, McCarthy Tétrault

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*available in iManage Cloud

Stay productive

Professionals need the flexibility to be productive from anywhere and anytime. With iManage Work 10 in the Cloud, users can access content securely whether they are mobile, in the courtroom or wherever their work takes them.

View and edit content across mobile devices, tablets, Mac and Windows machines.

Collaborate efficiently across departments and clients by removing the barriers between Microsoft and Google productivity suites.

A consistent user experience allows you to work online or take content offline with iManage Drive and continue working without disruption.

Work syncs automatically when you are back online and stays connected on the road, in court, or at home.

Read more about how **Baker Botts, Honsa Rodd and Landry, Tait Walker,** and **Huff Powell & Bailey** leverage Work 10 to continue working wherever their lawyers need to and remain at the top of their game.

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With iManage, we can present our professionals with a holistic solution for getting their work done wherever and whenever they need to. As we evolved our IT environment, it was a smart decision on our part to stick with iManage, deepen our commitment, and see the next levels it could help us reach.

TRACY HALLENBERGER, Chief Knowledge Officer, Baker Botts

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By providing everyone access to whatever they need, wherever they are, iManage Work 10 in the iManage Cloud helps us to remain at the top of our game.

TRICIA BOUGHTER, Executive Director, Huff, Powell & Bailey

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When I work from home, iManage Work 10 looks exactly the same on my home desktop as it does when I log in at the office. It's the same thing if we take laptops or tablets with us to the courtroom or a mediation hearing — we get a consistent user experience and access to all our documents and emails, no matter what device we use.

KRISTY RODD, Partner, Honsa Rodd Landry

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We can even use the iManage Work app on our mobile phone or iPad, or use a web browser from any other device, and view the information as needed. The speed of access is so much faster. It's there, it's on, and simply works.

SIMON BROWN, IT Partner, MHA Tait Walker

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Collaborate securely

iManage Work 10 is designed to address the need to carefully balance collaboration with security. Teams collaborate easily in Work 10 while content remains secure and governed.

Co-authoring allows team members to work simultaneously in different parts of the same document with changes time-stamped and saved.*

Drag and drop documents, preview, edit, and search within Microsoft Teams to collaborate securely without switching applications.*

Explicit versioning allows the owner to manage versions, track who made which edits, and maintain a single plan of record.

Documents remain secure and governed reducing the burden on end users to set up security for each document.

*available in iManage Cloud

Read how Work 10 allows **Linklaters, Vedder Price,** and **Gilchrist Connell** to collaborate easily, increase productivity, run more efficiently, and improve their client service.

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Our users praised the iManage Work 10 experience for its efficient and intuitive way to search, access, share, collaborate and manage content and communications regardless of device or location. We anticipate this will have a positive impact on firm productivity, efficiency, and consequently, on client experience.

PATRICK ROBINSON, Partner, Linklaters

Learn more ❯

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I'd say the document management system was our primary driver for change — getting people to use a single repository, or at least to have people work around a more matter-centric environment.

ROBERT VOSTERS, Manager of Records and Information Compliance, Vedder Price

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Since implementing iManage Work in the cloud we have been able to securely store and find our data and can easily collaborate with other teams within our business. The reporting data that we are able to produce helps us to make our legal team run more efficiently.

MMAG. PHILIPP HÄUSLE, Corporate Legal Department, Senior Legal Counsel, Hilti

Learn more ❯

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When we have a new case, clients might share three years of emails with us. Now, we can drag and drop those into iManage to review them in just a few clicks, and we don't have to rely on third party solutions or emails to send and receive those files.

KIRK ROGERS, Chief Operating Officer, Gilchrist Connell

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Leverage cloud capabilities

Switch to iManage Work 10 in the Cloud so your users can be productive and secure while allowing your IT team to focus on high-value projects.

Leverage Microsoft Azure to secure and govern access to your content in the iManage Cloud.

Reap the benefits of high availability with a resilient platform supported by 99.99% uptime.

Reduce end-user downtime with a fast and responsive user experience.

Ensure data protection compliance with a global footprint that ensures content remains in-region.

Read how **McCarthy Tetrault's** move to the iManage Cloud allowed them to have the greatest impact on productivity, and how **Gilchrest Connell** and **Thirsk Winton** were able to free up IT resources to focus on business initiatives.

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Sometimes the problem is fixed before we even know about it. No one has to work on the weekend anymore, and we are able to provide even better workplace tools for our colleagues.

KIRK ROGERS, Chief Operating Officer, Gilchrist Connell

Get the infographic ❯

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Moving to iManage in the Cloud was a great decision for us. Costs are clear, and we don't have to worry about managing updates.

JASON WINTON, Partner, Thirsk Winton

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Our legacy system took up a huge amount of time and resources just to keep the lights on. Now, we can get more value from our IT team and leverage data analytics to make changes with the greatest impact on productivity.

KATHLEEN HOGAN, Senior Director, Knowledge and Data Insights, McCarthy Tétrault

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The fear that something would go wrong with our infrastructure used to keep me up at night, but with iManage Cloud I know I can just raise a ticket and the problem will be fixed.

KIRK ROGERS, Chief Operating Officer, Gilchrist Connell

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Search intelligently

Knowledge isn't knowledge if you can't find it. Finding a specific piece of content can be frustrating and time consuming. iManage Work 10 improves the quality of search results.

Retrieve personalized information quickly and accurately.

Surface relevant, contextually appropriate information.

Share information and best practices easily.

Reduce time searching for content.

Read how **Huff, Powell & Bailey** saves legal assistants and paralegals several hours a week and how **Webber Wentzel** saves their partners 15 min every 2 hours by reducing the time spent searching for content.

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iManage saves our legal assistants and paralegals several hours a week, whether it's saving documents or researching other cases and quickly finding the information they need.

TRICIA BOUGHTER, Executive Director, Huff, Powell & Bailey

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We anticipate a partner spends at least 15 minutes every two hours searching for stuff. The ability to get rid of the time spent searching becomes significantly powerful.

WARREN HERO, CIO, Webber Wentzel

Read the case study ❯

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With iManage Work 10 in the Cloud, search is easy and fast — the search box is front and center, like with a consumer website. We also like the fact that the system makes it easy to find the files you're working on with smart worklists and personalized search — that's a big help.

KRISTY RODD, Partner, Honsa Rodd Landry

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User-centric design

Intuitive, personalized, and consumer-like design is a product of understanding how your users work and think and then building functionality that makes their work easier and simplifies adoption.

Ensure relevant emails and documents are automatically saved within a matter or project with intelligent email management.

Remain secure and share files without disrupting your workflow with smart attachments.

Streamline collaboration within Microsoft Teams by dragging and dropping files and keeping chats and links together.

Co-author documents* and secure external collaboration with large files using iManage Share.

*available in iManage Cloud

Read how **Honsa Rodd Landry** reduces duplicate effort and inefficiencies by auto-filing emails and how **Huff Powell & Bailey** and **Thirsk Winton** file emails and documents properly.

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iManage gives us the ability to control all aspects of the platform on a user level. Some attorneys prefer to search by client matter number, and others prefer to query documents by the description. Having the flexibility to please both groups is something that sets iManage apart from competing platforms.

KENNETH JONES, Chief Technologist, Tanenbaum Keale LLP

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Users love iManage Work. They love being able to immediately file emails and document attachments directly into the appropriate case file at just a click of a button.

TRICIA BOUGHTER, Executive Director, Huff, Powell & Bailey

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The auto-filing of emails is great, but what I really like is that filed emails are automatically marked for everyone on the thread — saving duplicative effort.

KRISTY RODD, Partner, Honsa Rodd Landry

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It can be hard to get used to a new way of working, but staff couldn't believe how liberating it was to have all their documents available from anywhere. The interface is so intuitive — it's second nature to start filing documents properly.

JASON WINTON, Partner, Thirsk Winton

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iManage
Making knowledge work

ABOUT iMANAGE: iManage is the company dedicated to Making Knowledge Work™ Its intelligent, cloud-enabled, secure knowledge work platform enables organizations to uncover and activate the knowledge that exists inside their business content and communications. Advanced Artificial Intelligence and powerful document and email management create connections across data, systems, and people while leveraging the context of organizational content to fuel deep insights, informed business decisions, and collaboration. Underpinned by best-of-breed security and sophisticated workflows and governance approaches, iManage has earned its place as the industry standard by continually innovating to solve complex professional challenges and enabling better business outcomes for over one million professionals across 65+ countries.

Blog: imanage.com/blog