

# iMANAGE CLOUD TECHNICAL DETAILS



## Contents:

iManage Work Services | iManage Work Indexer | iManage Work Configuration Options  
iManage Work Server Tools | iManage Work SDK and Extensibility

### iMANAGE WORK SERVICES

	On-premises	iManage Cloud
OCR	✔ Single Queue	✔ Multiple Queues [Interactive Queue, Mass Content Import Queue]
OCR Email Attachments	✔	Not available
Download OCR'd Rendition	✔	Not available
Preview (Online)	✔	✔
Indexing	✔	✔
Refile	✔	✔
Caching Server	✔	✔ Full server to server proxying across all global geographies provides optimal performance
iManage Control Center	✔	✔
Desktop Auto-Update	★	✔
SSO Protocols	SAML 2.0	SAML 2.0; Open ID Connect (OIDC)
Administrator SQL Access	✔	API Access Only

### iMANAGE WORK INDEXER

	On-premises	iManage Cloud
Indexable Numeric Characters	Configurable	12 (Not configurable)
Wildcard Support	✔	✔
Zip Files Indexed	✔	✔
Email Attachments Indexed	✔	✔
Recursive Attachment Indexing	✔	Not supported
Stopwords Indexed	✘	✔

## iMANAGE WORK CONFIGURATION OPTIONS























	On-premises	iManage Cloud
<b>Work Security Model</b>	Hybrid (Default) Optimistic Pessimistic	Hybrid
<b>Max File Size</b>	4GB (Default) Configurable via registry setting	4GB
<b>Web DB Required</b>	☑	Not required
<b>Flat Space Filing</b> (File content without putting in workspace)	☑	Not supported
<b>Update Captions without Server Restart</b>	⊗	☑
<b>Set Default Document Class</b>	Work Web (Registry) Work Desktop (Config file)	Work Web (REST API) Work Desktop (Config file)
<b>Default Email Class</b>	Work Web (Registry) Work Desktop (Config file)	Work Web (N/A) Work Desktop (Config file)
<b>Maximum Document Number</b>	2,147,483,647	Classic Client Compatibility - 2,147,483,647 Work 10 - effectively unlimited
<b>Document Relations</b>	One-way Two-way	Two-way
<b>Email Addressable Folders</b>	☑	☑ (Supported via client-side filing only)
<b>File Dates</b>	☑	☑
<b>Allows Insecure User Impersonation</b>	☑	Not supported
<b>Import Emails as Records</b>	☑	Not supported
<b>My Matters/Favorites Population</b>	Populator Tool	Via API
<b>Retain Extension on ANSI types</b>	Configurable	Not configurable
<b>Retain Extension on non-email types</b>	Configurable	Not configurable
<b>Disable Trash &amp; Journal</b>	☑	Always enabled
<b>Undeclare Grace Period</b>	Configurable	5 days (Not configurable)
<b>Version Editing Restrictions</b>	Configurable per library	Configurable per tenant
<b>Email Duplicate Detection</b>	Workspace or global	Workspace only
<b>Max Worklist Docs</b>	Configurable	Not configurable
<b>OLE Doc Types</b>	Configurable	Not configurable
<b>UTC In Use</b>	Configurable	Not configurable
<b>Server-side Sorting</b>	Configurable	Not configurable
<b>Sort Order Mask</b>	Configurable	Not configurable

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## iMANAGE WORK CONFIGURATION OPTIONS (CONTINUED)

	On-premises	iManage Cloud
Compatible Data Sizes	Configurable	Not configurable
Case-Insensitive Oracle	Configurable	N/A
Worklist Latest Version	Configurable	Not configurable
Include Disabled Groups	Configurable	Not configurable
Security Model	Configurable	Hybrid not configurable
One-Way or Two-Way Document Relations	Configurable	Two-way not configurable
Allow Unicode Data	Configurable	Not configurable
Support for Fast Downloads	Configurable	Not configurable
SAML Attribute	Configurable	Not configurable
MSH/PAS Host	Configurable	N/A
Trash for Work Server	Configurable	N/A - Always enabled
Legacy Insecure Trusted Login	 Not recommended	Not supported

## iMANAGE WORK SERVER TOOLS

	On-premises	iManage Cloud
Dialog Editor		iManage Cloud Support can provide access if required
iManage Monitor		Not supported
Work Archive Manager (WAM)		
Bulk Doc Import		
ASCII/CSV Import		Not supported
WS Generator		
CLLOAD	 (2-Tier)	 Metadata Loader
USERLOAD		Not applicable
Directory Sync		
ND2NRT		Not applicable
REDOC		Not applicable
IMFCHECK		 Ops Tool (Built-in)
MSGFIX		 Built-in
User Rename	Limited support	
Access to DMS logs		Not applicable

## iMANAGE WORK SDK AND EXTENSIBILITY

	On-premises	iManage Cloud
COM SDK	⚠ EOL 2023	⚠ EOL 2023
V1 REST API	⚠ EOL Dec 2022	Not supported
WorkSite Web SOAP API	⚠ EOL Dec 2023	Not supported
Universal v2 REST API	✔	✔ V2 API
Work 10 Web & Desktop Extensions	✔	✔
Partner COM Extensions	✔	Limited support

✔ Available / Complete   ⭐ In Progress / On Target   ✖ Not available   ⚠ Caution / Risk / Delays / Partially available

### About iManage™

iManage is the company dedicated to Making Knowledge Work™. Its intelligent, cloud-enabled, secure knowledge work platform enables organizations to uncover and activate the knowledge that exists inside their business content and communications. Advanced Artificial Intelligence and powerful document and email management create connections across data, systems, and people while leveraging the context of organizational content to fuel deep insights, informed business decisions, and collaboration. Underpinned by best of breed security, sophisticated workflows and governance approaches, iManage has earned its place as the industry standard through continually innovating to solve the most complex professional challenges and enabling better business outcomes for over one million professionals across 65+ countries. Visit [www.imanage.com](http://www.imanage.com) to learn more.