

imanager.work to cloudimage.com comparison

Products/Features	imanager.work	cloudimage.com
iManage Cloud		
Single Global Endpoint	✗	☑
Global Matter File	✗	☑
Microsoft Teams Integration via iManage Teams App	☑	☑
Embed iManage Workspace in Microsoft Teams	☑	☑
Advanced Co-authoring	✗	☑
Per-file Document Encryption	⚠ (Optional via CMEK)	☑ Available by default
Global User/Group Management	✗	☑
SCIM Support (Entra ID)	✗	☑
Microsoft Power Automate Connector	✗	☑
Advanced Password Management	✗	☑
iManage Tracker Integration	☑	☑
Upcoming Features Management	✗	☑
In-app Notifications for New Features	✗	☑
Leverage Azure CDN for Web Static Asset Delivery	✗	☑
Supports Limited Rights System Users (SPM, IRM, User Mgmt)	✗	☑
Subdomain Support	☑ iManage-managed	☑ Customer-managed
Purview Support	✗	☑
iManage Work		
Desktop Add-Ons		
W10 Desktop for Windows	☑	☑ v10.7.1 minimum required version
W10 Auto-Updates (Windows)	☑	☑
W10 Desktop for Mac	☑	☑
W10 Auto-Update (Mac)	☑	☑
iManage Drive (Windows)	☑	☑
iManage Drive (Mac)	☑	☑

Products/Features	imange.work	cloudimange.com
Email Conversation View	☑	★ Roadmap
E-signature Integration for DocuSign	☒	☑
E-signature Integration for Adobe	☒	★ Roadmap
File Transfer Extension for Google Chrome/Microsoft Edge	☒	☑
Bundle Builder	☒	☑
Customer Managed Encryption Key (CMEK)		
Management Architecture	Single-party management	Dual-party management
Key Rotation	Primary key only via API endpoint	Primary and library key rotation available via Control Center
iManage Share	☑	☑
iManage Security Policy Manager	☑	☑
iManage Threat Manager	☑	☑
iManage Records Manager	☑	☑
Work Email Management		
EM for Outlook (& Exchange)	☑	☑
Email Filing Approach	☑	☑
Recent Workspace Based on Email Filing	☑ (available as a configuration via registry key - "Add emails to Worklist")	☒
Client-side Mailbox Sync	☒	☑
Support for New Outlook	☒	☑
Services		
OCR	☑ Single queue for all OCR content	☑ Multiple queues: <ul style="list-style-type: none"> • Interactive queue • Mass content import queue
OCR Email Attachments	⚠ Limited	☒
Download OCR'd PDF rendition	☑	☒ Embedded into Preview
Preview (Online)	☑	☑

☑ Available / Complete ★ In progress / On target ☒ Not available ⚠ Caution / Risk / Delays / Partially available

Products/Features	imange.work	cloudimage.com
Other Services		
Indexing	☑	☑ <ul style="list-style-type: none"> • CloudiManage does not support advanced IDOL operators such as WNEAR, XOR etc • CloudiManage supports trailing wildcard characters only. Leading wildcards are not supported
Refile Service	☑	☑
Caching Server	☑	☑ CloudiManage offers full server to server proxying across all global geographies to provide optimal performance
iManage Control Center	☑	☑
Desktop Auto-Update	☑	☑
SSO Protocols	SAML 2.0	SAML 2.0 Open ID Connect (OIDC)
Virtual User IP Restriction	☒	☑
Automated Storage Management	☒	☑ Automated Trash and Journal management
Administrator SQL Access	☒ API access Only	☒ API access only
Work Configuration Comparison		
Work Security Model	Hybrid (Default)	Hybrid (Not configurable)
Max File Size	4GB (Default) Configurable by cloud support	64GB
Web DB Required	☑	☒
Flat Space Filing (File content without putting in workspace)	☒	☒
Update Captions without Server Restart	☑	☑
Set Default Document Class	Work Web (Registry) Work Desktop (Config file)	Work Web (REST API) Work Desktop (Config file)
Default Email Class	Work Web (Registry) Work Desktop (Config file)	Work Web (N/A) Work Desktop (Config file)
Maximum Document Number	2,147,483,647	Classic Client Compatibility – 2,147,483,647 Work 10 – Effectively unlimited (9.2x10 ¹⁷)

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Per Class Indexing		
Document Relations	One-way Two-way	Two-way
Email Addressable Folders		 (Supported via client-side filing only)
File Dates	File Date (Default) System Date	File Date (Not configurable)
Prohibits Insecure User Impersonation		
Import Emails as Records		
My Matters/Favorites Population	My Matters Populator	Via API
Retain Extension on ANSI Types	Configurable	Not configurable
Retain Extension on Non-Email Types	Configurable	Not configurable
Always on Trash & Journal		
Undeclare Grace Period	Configurable	5 days (Not configurable)
Version Editing Restrictions	Configurable per library	Configurable per tenant
Email Duplicate Detection	Workspace or global	Workspace only

Indexing

Indexable Numeric Characters	Configurable	12 (Not configurable)
Wildcard Support		 (Leading wildcards not supported) (At least two characters required before a trailing wildcard)
Zip Files Indexed		
Email Attachments Indexed		

Legacy Server Configuration Options

Max Worklist Docs	Configurable	Not configurable
OLE Doc Types	Configurable	Not configurable
UTC In Use	Configurable	Not configurable
Server-side Sorting	Configurable	Not configurable
Sort Order Mask	Configurable	Not configurable
Compatible Data Sizes	Configurable	Not configurable
Case-insensitive Oracle	Configurable	N/A
Worklist Latest Version	Configurable	Not configurable

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Include Disabled Groups	Configurable	Yes (Not configurable)
Security Model	Configurable	Hybrid (Not configurable)
One-Way or Two-Way Document Relations	Configurable	Two-way (Not configurable)
Allow Unicode Data	Configurable	Yes (Not configurable)
Support for Fast Downloads	Configurable	Yes (Not configurable)
SAML Attribute	Configurable	Not configurable
MSH/PAS Host	Configurable	N/A
Trash for Work Server	Configurable	N/A – Always enabled
Legacy Insecure Trusted Login	✘	✘

Admin Utilities	On-Prem	Elastic Cloud (Stratus)
Work Archive Manager (WAM)	☑	☑
Bulk Doc Import	☑	☑ Supervised Import API and Sync APIs
ASCII/CSV Import	☑	✘
WS Generator	☑	☑
CLLOAD	☑	☑ Metadata Loader
USERLOAD	☑	✘
Directory Sync	☑	☑ (iManage User and Group Sync Recommended)
ND2NRT	☑	✘
REDOC	☑	✘
IMFCHECK	☑	☑ Built In
MSGFIX	☑	☑ Built In
User Rename	⚠ Limited support	☑

Mobility		
Mobility iOS (Native)	☑	☑
Mobility iOS (Blackberry Dynamics)	☑	☑

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SDK & Extensibility		
COM SDK	⊗ EOL 2023	⊗ EOL 2023
V1 REST API	⊗ EOL Dec 2022	⊗
WorkSite Web SOAP API	⊗ EOL Dec 2023	⊗
Universal v2 REST API	☑	☑
Work 10 Web & Desktop Extensions	☑	☑
Partner COM Extensions	⊗ EOL 2023	⊗ EOL 2023

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