



Simplified administration and monitoring

KEY BENEFITS

- **Improved security** by replacing direct data access with tools whose access is controlled by the iManage Server
- **Administrative flexibility** with a responsive web-based administration interface available from anywhere using any device
- **Increased agility** by reducing reliance on customization for easier and faster upgrades
- **Reduced TCO** by using built-in tools tested and validated by iManage

As work product management systems gain higher adoption, the volume of data and complexity of managing the application can increase. In some cases, customers are developing or using custom tools to address key administrative jobs. These tools can create risk and impede the ability to upgrade quickly to new versions of iManage software as they must be updated and revalidated with a new release, increasing total cost of ownership.

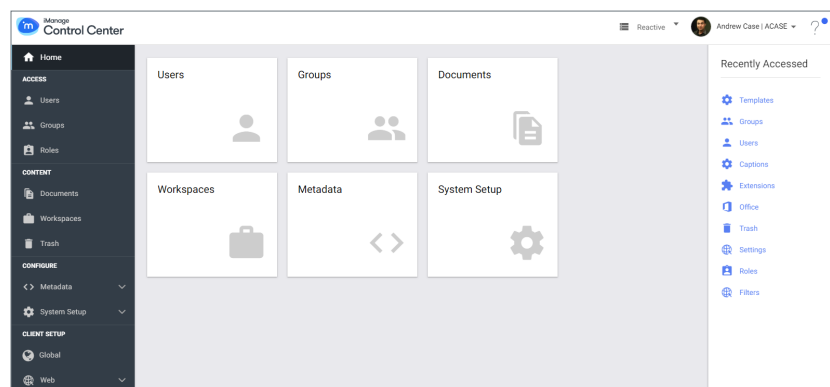
In a cloud deployment, custom administrative tools cannot be allowed direct access to backend data or storage like SQL without compromising security requirements.

iManage Control Center

iManage Control Center provides you with a central console to control all core functionality within the iManage products. iManage Control Center eliminates the need for 2-tier tools which access data directly, providing authentication and authorization control for specific functions within iManage products.

iManage Control Center is offered out-of-the-box with iManage products, eliminating the need for customers to craft custom tools or scripts to perform key administrative jobs within their deployments.

iManage Control Center is compatible with iManage Work 9.5 and higher, and works in the iManage Cloud or on-premises deployments.



iManage Control Center makes it easier to administer the iManage Work user base and information at any time, from any device

IMANAGE INDUSTRY AWARDS



INNOVATIVE SOLUTION PROVIDER OF THE YEAR



IT SECURITY PROVIDER OF THE YEAR



SUPPLIER OF THE YEAR (TECHNOLOGY)



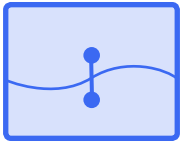
BEST USE OF TECHNOLOGY

Key iManage Control Center Features

Role-Based Administration

In today's global workplace, help desk tasks are often outsourced and distributed across multiple time zones. iManage Control Center offers the ability to tier administrators ensuring help desk personnel, contractors and power users only receive as much administration privilege as they need. This Tier-Based Administration reduces risk while delegating tasks to appropriate support staff.

**MANAGE ALL CLIENT WORK PRODUCT
IN SINGLE UNIFIED ELECTRONIC MATTER
FILES BY CLIENT AND ENGAGEMENT**



IMANAGE WORK PRODUCT MANAGEMENT

Document + Email Management

- **iManage Work:** Secure document and email management
- **iManage Share:** Secure, governed file sharing and collaboration

RAVN Artificial Intelligence

- **iManage Extract:** Automatic extraction of critical business information from large volumes of documents and unstructured data sets
- **iManage Insight:** Enterprise content search and analysis
- **iManage Classify:** Intelligent categorization of large volumes of business data

Security + Information Governance

- **iManage Security Policy Manager:** Need-to-know security policies at scale
- **iManage Threat Manager:** Data protection from internal and external threats
- **iManage Records Manager:** Electronic and physical records management without professional user burden

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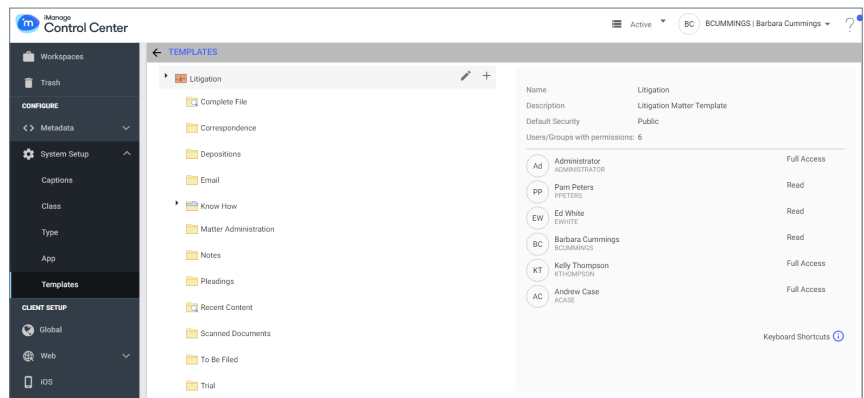
User, Group and Metadata Management

Administrators can now perform key management functions, such as unlocking a user or adding a piece of metadata to a file, directly from their device, thanks to iManage Control Center's web-based console. Previously, administrators needed access to the actual physical server to perform these tasks. Web-based access speeds up completion of these tasks while enhancing security by reducing access to the physical server.

Flexible Folders

Firms have sought to balance the need for an engagement structure without overwhelming users with too many folder choices.

The Flexible Folders feature provides users flexibility in creating folders while maintaining the firm's defined structure. A simpler folder structure encourages proper filing.



Templates ease the process of creating a flexible folder structure

Easily administer iManage Work 10 application modules

iManage Control Center makes it easy for help desk staff and system administrators to administer the iManage Work user base and information at any time, from any device. Administrators can quickly recover user deleted content, configure profiles, fields, filters captions and more for different iManage Work 10 application modules (web, desktop and mobile)- all from a simplified built-in tool. Configurations made by iManage Control Center are preserved as iManage is upgraded to future versions.

About iManage™

iManage is the leading provider of work product management solutions for legal, accounting and financial services firms and the corporate departments they serve. [ILTA's 2017 Innovative Solution Provider of the Year](#), iManage helps professionals streamline the creation, sharing, governance and security of their work product. Over 3,000 organizations around the world — including more than 2,000 law firms — rely on iManage to help them deliver great client work.

Headquartered in Chicago, IL, iManage is a management-owned company. For more information, please visit imanage.com.