

# Gianni Origoni Grippo Uses iManage to Achieve ISO 27001 Certification

Largest Law Firm in Italy Meets Rigorous Standards Around Data Security by Using iManage Work for Controlled Access to Documents and Emails



## Industry:

- Legal

## Challenge:

- Improve data security and the way content is managed as part of achieving ISO 27001 certification

## Solutions:

- iManage Work provides controlled access to sensitive documents and emails
- iManage Mobility offers secure access to files from mobile devices and while on the go

Gianni, Origoni, Grippo, Cappelli & Partners (Gianni Origoni Grippo) is the largest law firm in Italy, with approximately 400 lawyers serving an international client base. The firm has 10 offices around the globe, including five offices in Italy as well as local offices in Abu Dhabi, Brussels, Hong Kong, London, and New York.

## Challenge

Keeping client information secure and protected is paramount for any law firm. To show existing and prospective clients its commitment in this area, Gianni Origoni Grippo sought to achieve ISO 27001 certification for the firm.

The ISO 27001 standard specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of an organization. It also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization.

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— Pierfranco Merucci, CIO of Gianni Origoni Grippo

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### Benefits:

- Successfully achieved ISO 27001 certification
- First law firm in Italy to be able to market itself to clients as ISO 27001 certified

### Product:

- iManage Work
- iManage Mobility

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### About iManage

iManage is the leading provider of work product management solutions for legal, accounting and financial services firms and the corporate departments they serve worldwide. Every day iManage helps professionals streamline the creation, sharing, governance and security of their work product. Over one million professionals at over 3,000 organizations around the world—including more than 2,000 law firms and 500 corporate legal departments—rely on iManage to help them deliver great client work. Headquartered in Chicago, iManage is a management-owned company.

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“There are many different requirements for achieving ISO 27001 certification, ranging from the physical security of your datacenter, to the various security layers around your data,” explained Pierfranco Merucci, CIO of Gianni Origoni Grippo. “We already had very stringent security in place, but we wanted to be able to tell customers that we were fully ISO certified, because this is increasingly something that is very important to clients. So, this was a proactive move on our part.”

### Solution

One of the most challenging ISO 27001 requirements around data security requires that access to documents be limited to the teams working on them; additionally, there needs to be a way to see the history of activity around any document, so that any unusual activity can easily be traced. To better tackle this requirement, Gianni Origoni Grippo worked with iManage partner Ounet Sistemi to implement iManage Work, the industry’s leading solution for document and email management. In iManage Work, all content is managed by engagement, and secured to the project team based on policy.

“iManage is a key part of getting our house in order, from a data security standpoint, because of the way it creates, organizes, and secures important documents, communications, and other files,” said Merucci. “We can even scan paper documents straight into the system, and know that the file is secure — and that it can only be viewed by people with the proper permissions. Additionally, any actions taken on these client files can be viewed and audited in the iManage history table. All of these capabilities are important for meeting the ISO 27001 standard.”

To further strengthen its security around client data, Gianni Origoni Grippo also worked with Ounet Sistemi to implement the iManage Work Mobility module, which provides professionals with secure access to their files from their mobile devices. This avoids the problem of professionals going “rogue” and using consumer or unsanctioned applications for mobile access—which can create risky outcomes.

### Benefits

In conjunction with the other security measures and protocols it implemented, iManage Work played an important role in helping Gianni Origoni Grippo successfully achieve ISO certification for two of its most important offices: Rome and Milan. The priority was placed on these offices because that’s where all of Gianni Origoni Grippo’s datacenters physically reside; the other branches work with Citrix server to access the data in these two locations.

Since initially achieving ISO certification, Gianni Origoni Grippo has been audited on an annual basis to make sure it is continuing to meet the required standards—and has successfully passed each audit.

As a firm, Gianni Origoni Grippo has already experienced the benefits of ISO certification. “We are the first ISO 27001 certified law firm in Italy, so we have been able to promote this fact to customers—as well as the press,” said Merucci. “We are fully compliant for those customers who require ISO 27001 certification. We feel this provides us a strong competitive advantage as far as the types of customers we can attract, and it helps us differentiate our firm in the marketplace.”