

IRIS becomes iManage Training Partner

IRIS Becomes the First Certified Training Center for iManage in Europe

AMSTERDAM, May 25th 2016 - iManage has certified IRIS, member of Canon Europe, as the first training partner in Europe. As a Platinum Partner of iManage, IRIS was already selling, implementing and supporting the iManage software. By providing training services in training centres throughout Europe, IRIS completes its service offering on the iManage work product management system.

In order to get the most out of a software deployment, it is crucial that administrators and power users are well equipped with the right knowledge to work with the platform. A certification proves the necessary skill level of an administrator and is a requirement for access to iManage support and its exclusive technical resources. IRIS will organize trainings in both her offices and various training locations, bringing training courses closer to its customers throughout Europe.

"I am delighted that IRIS are now a certified training partner. The key to great user adoption and software success is for the users to get the very best product education and help. IRIS are now well placed to ensure customer success."

Geoff Hornsby - General Manager, iManage EMEA

Appointing IRIS as a training partner is part of the Customer Adoption program of iManage. IRIS will act as an extension of the training program of iManage, making use of the iManage training materials and exams. The collaboration of iManage and IRIS results in an extended iManage training program and more training locations.

"IRIS has extensive knowledge of our solutions and a strong network in Continental Europe. Our training partnership extends the capability of iManage's customer adoption and training program to meet the needs of our growing European customer base."

Brian Jones - Senior Director, Customer Adoption, iManage

IRIS will offer a first 5-day administrator training (iManage Certified System Engineer, ICSE) in Amsterdam, starting on July 4th. An official exam leads to certification by iManage. More courses will be announced online in the coming weeks.

"IRIS has always been providing training services as part of the implementation project. By becoming a training partner, we can increase our standard and offer an official iManage certification. We are very pleased iManage recognized our skills by certifying us as the first training partner in Europe."

Jeroen den Exter - Operations Director, IRIS